

## Request for Clarification and Response

1. **Regarding Pricing;** Pricing involves a total with Phase 1, 2, and 3 specifically designated.
  - a. We assume all support and warranty costs are to be included in the total/3 phase cost proposal summarized in two years?

**Yes. All support and warranty costs must be included.**

- b. Assuming award and that all current support/warranty costs are bundled in the two year contract do you want separate support/warranty costs for the additional three year renewal options as a separate line item in the bid but not represented on the cover page?

**Yes. Renewal options should be provided as a separate line item outside the total/3 phase cost.**

2. **Regarding Interfaces;** IMS has a long standing history of interfacing with Alabama AOC and DOC entities, among many other states AOC, DOC and CJCC customers. In doing so we have discovered that many contracts request bidirectional interfaces and data exchanges as is in this RFP.

We ask these question upfront in effort to formally bid without affecting the bids stated notes on “violation of the firm and fixed price submission requirement and shall result in the proposal being rejected as non-responsive”.

- a. Will the AOC, DOC, ACJIC, ICOTS and ASSURE interfaces be standardized and or requirements based as to allow for a planned and successful interface in each case?

**The interfaces are requirements based. The ASSURE portal interface must meet NIEM standards.**

- b. Will those requirements for interface or standardization be made available prior to final bid?

**See “Explanation of Objectives 7 and 8” at top of page 7 of the RFP.**

- c. Will all interfaces be managed by one person/group with the authority to complete and direct each on the state side?

**It is the responsibility of the Board’s IT division to ensure that any work required by interfacing agencies is completed on time for testing and implementation of the interfaces.**

- d. Will the vendor be responsible for re-imbursement if the state or its agencies fail to provide interface on one or any of the specified interfaces? If so how much per interface?

**This will be subject to formal contract negotiations with the successful vendor.**

- e. Will future interface change requirements by the state need to be accounted for in this bid or will new contracts be awarded for new interface requirements?

**Future interface changes beyond the scope of this project or the awarded contract (including the length of the contract and any renewals) will be re-competed and new contracts will be awarded at the discretion of the Board. Interface changes falling within the scope of this project and an awarded contract, for example, any interface changes required during Phases 2 or 3 from Phase 1 to accomplish the goals of Phase 2/3, will need to be accounted for in vendor's proposal. Vendors should specify amounts included for this purpose in proposals.**

- 3. **Regarding Delivery Schedule;** The bid provides a 'Project Timeline' on page 14 section 6. The bid also requests a 'Project Timeline' in the 'Proposed Solution'. IMS assumes the Alabama Board of Pardons and Paroles prefers its projected timeline over an IMS projected timeline, this is our current plan, is there something more you would like included here?

**As stated in the Project Timeline on page 14, "Anticipated dates/date ranges above are subject to modification based on proposals received. Contract negotiations will determine specific dates/deadlines/timelines/schedules and such will be memorialized in any executed contract."**

**The only firm date is "Project development for Component/Phase 1 complete to the point of allowing for integration with ASSURE Portal development by March 27, 2015." This date is based on the grant requirements for the ASSURE portal.**

**Vendors should address other time line requirements in a responsive proposal, understanding that the projected dates are guidelines and will be solidified during contract negotiations.**